

VenueOS

Ocean Grove Golf Club

STAFF GUIDE

Bar Raffle — Quick Reference Guide

oggc.venueos.jjjk.com.au/raffle



Run the Draw

The whole draw, start to finish.

1

Warm the room up (optional)

[Show Holding Screen](#) puts a "Starting Soon" screen up on Signage before you begin.

2

Start Draw

Spins through the ticket range and lands on a winner, automatically skipping numbers already drawn this session.

3

Starting a new round?

[Clear Drawn Tickets](#) resets the "already drawn" list without touching Winners History (confirm-gated).

4

Reset Display

Clears the screen back to idle.

5

Check Winners History

Available any time from More Options.

Setup

Set once per raffle.

1 Title & prize

Set the raffle title and prize description.

2 Ticket range

Set the From/To ticket numbers.

3 Print Addon (optional)

Turns on a public `/ticket` kiosk (same printer pairing as Number Express) and switches the draw pool to "issued tickets only" instead of the full range.

4 Shrink tonight's range fast

Staff can set an `End Ticket #` for the night right from Control's tap keypad, without needing full Admin access.

Print Addon changes the odds pool: with it on, only tickets that have actually been sold/issued can be drawn — not the full configured range.

Clear Drawn Tickets is safe: it only resets which numbers are eligible again this round — it never deletes Winners History.

Quick Links

`/raffle/control`

Run the draw · Setup (Managers)

`/raffle/display`

What's shown on the venue screen

`/raffle/ticket`

Public kiosk page — only relevant if Print Addon is on

? FAQ

Does Clear Drawn Tickets delete the Winners History?

No — it only resets which numbers are eligible to be drawn again this round. Winners History is permanent and untouched.

We sold fewer tickets than the configured range — will unsold numbers get drawn?

Only if Print Addon is off. With Print Addon on, the draw pool is issued tickets only, so unsold numbers can't come up.

Can Staff shrink tonight's ticket range without going into Admin?

Yes — Control has an End Ticket # field on the tap keypad for exactly this, no full Admin access needed.

